

# MYOB PayGlobal

NZ Tax 2026

myob

# Presenters



**Aaron Kwan**

Product Manager  
MYOB



**Alastair Alldridge**

Solution Manager  
MYOB



**Katie Leitch**

Principal Business Analyst  
MYOB



**Dylan Everett**

Desktop Expansion Sales  
Manager  
MYOB



**Reece Holden**

Customer Support Manager  
MYOB

# Contents

<b>01</b>	Product Roadmap	Aaron Kwan
<b>02</b>	Data Integrations	Dylan Everett
<b>03</b>	Product Changes	Katie Leitch
<b>04</b>	Tax Packages	Alastair Alldridge
<b>05</b>	Support Enhancements	Reece Holden

# Roadmap agenda

- Focus over last 12 months
- Delivery themes going forward

# Highlights over the last 12 months

Bugs

47+

Fixes and improvements across MYOB PayGlobal and Employee Self-Service for New Zealand

Improved  
Functionality

- ⊕ IRD Validations and Gateway
- ⊕ Improved system performance for pay close process

Technology  
Upgrades

- ⊕ Multi-factor authentication
- ⊕ Database component security update
- ⊕ API and Data-On-Demand

# Delivery through 2025

2025 – Q1	2025 – Q2	2025 – H2
<b>Employee Self-Service</b>		
	<ul style="list-style-type: none"> <li>Multi-Factor Authentication</li> </ul>	
<b>Tax and Compliance</b>		
<ul style="list-style-type: none"> <li>NZ Tax and Payroll Compliance</li> <li>NZ Budget Rates and Thresholds</li> </ul>	<ul style="list-style-type: none"> <li>AU Tax and Payroll Compliance</li> </ul>	<ul style="list-style-type: none"> <li>IRD Validation and Gateway Service Changes</li> <li>AU Study and Training Support Loan Changes</li> <li>FJ Tax and Payroll Compliance (no release required)</li> </ul>
<b>Platform</b>		
	<ul style="list-style-type: none"> <li>Observability and auditing improvements</li> <li>Upgrade standard reports (RB7 - RB14)</li> </ul>	<ul style="list-style-type: none"> <li>Onboarding API upgrades</li> <li>Data-On-Demand</li> <li>Security Updates</li> </ul>
<b>Online</b>		
	<ul style="list-style-type: none"> <li>Multi-Factor Authentication for SSRS</li> </ul>	<ul style="list-style-type: none"> <li>Security Updates</li> </ul>

# Roadmap for 2026 and beyond



## Compliance and Legislation

Now  
NZ Tax and Compliance

Next  
AU Tax and Payday Super



## Architecture and Online Performance

Now  
Security updates

Next  
Observability upgrade  
SQL2025 Upgrade



## Extending MYOB PayGlobal Platform

Now  
PayGlobal API  
Data-On-Demand

Next  
API Enhancement  
Data Visualisation



## Enhancing User experience

Now  
UX enhancements in ESS

Next  
Online Self-Service

## Ongoing

- ☑ Security vulnerabilities as identified
- ☑ General bug fixes and improvements

## Compliance and legislative changes

- ☑ NZ Employment Leave Act  
... subject to Bill arrival and passing

# Data Integration

Presenter – Dylan Everett

# Data integration: unlocking your MYOB PayGlobal data for EOFY and beyond

## From “files and fixes” to modern integration

- Move away from manual extracts, backup files, and one-off SQL queries.
- Use **PayGlobal API** and **Data on Demand (DoD)** as supported, secure ways to work with your data.

## Two complementary options, one modern data backbone

- **API** – real-time, record-by-record updates between PayGlobal and your HR / onboarding tools.
- **Data on Demand** – near real-time data feed for reporting, BI and analytics, without touching the live database.

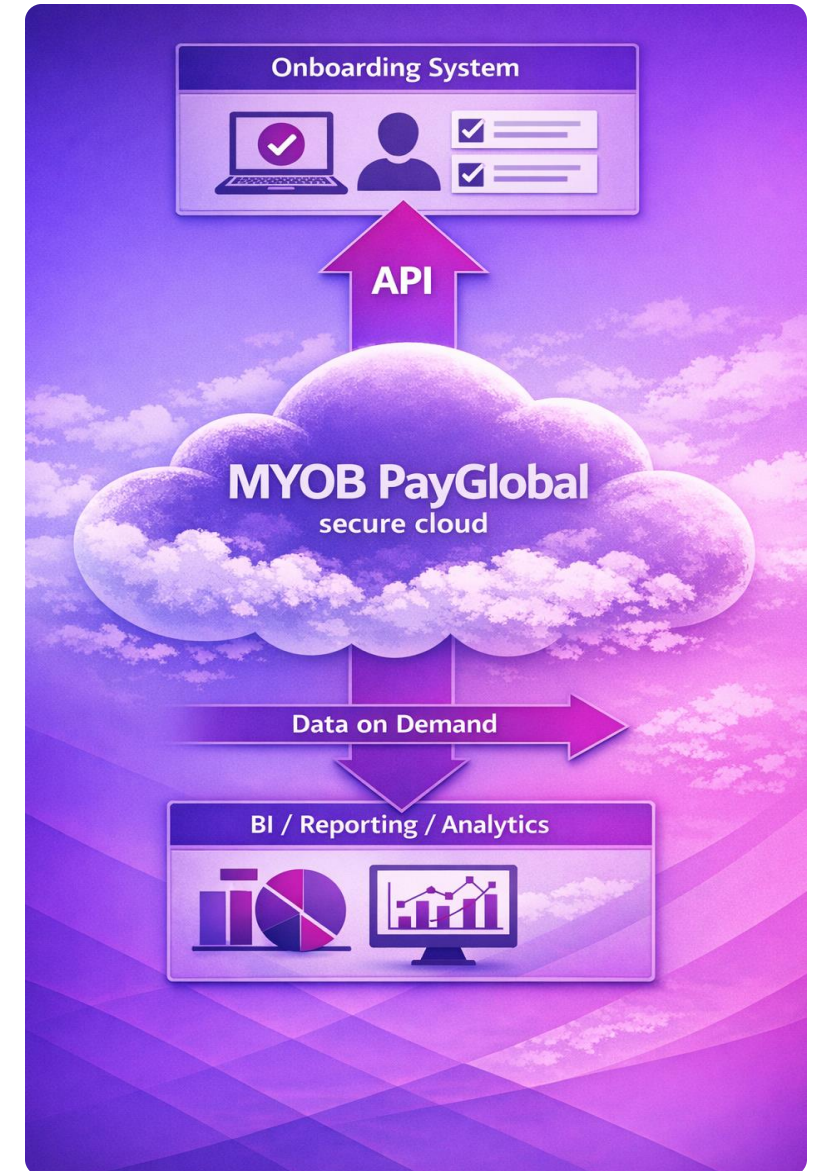
## What this means for you

- **Faster, cleaner EOFY:** fewer manual reconciliations, better visibility of issues before cut-over.
- **Better decisions:** near real-time insight into costs, leave, and workforce trends in the tools you already use.
- **Cloud-ready:** supports today’s on-prem customers and those planning a move to PayGlobal Online.

## What’s coming next

- Targeting a **market release from mid-April** (subject to final testing and approvals).
- We’ll start with the most common integration and reporting scenarios, then expand over time.

*\*Explore your options* – talk to your MYOB Account Manager to discuss where API vs DoD best fit your environment.



# Product Changes

Presenter – Katie Leitch

3

## What's coming

### PayGlobal Release 4.76.0.0 (Feb 2026)

#### Key focus areas:

- New Zealand tax & compliance changes for 2026/27
- KiwiSaver contribution and exemption updates
- Auditing and validation improvements

## What's changing

---

Effective  
1 April  
2026

Minimum employee & employer contributions both increase from

3% → 3.5%

New temporary KiwiSaver exemption rate supported

Employees may remain on 3% if IRD-approved

Employers may choose to match the employee's rate

Compulsory Employer Contributions (CEC) minimum age reduced

CEC now applies to 16 – 65 yr olds

No change to auto-enrolment process

---

# KiwiSaver settings record – new fields

**Edit KiwiSaver**  
Page 1 / 4

Code :  Description :

Details | Notes | Documents | Parent

Start date :	<input type="text" value="01/04/2026"/>	Include salary sacrifice :	<input type="text" value="No"/>
End date :	<input type="text" value="/ /"/>	Minimum employee contribution rate :	<input type="text" value="3.50"/>
Minimum age for automatic enrolment :	<input type="text" value="18"/>	Maximum employee contribution rate :	<input type="text" value="10.00"/>
Maximum super age :	<input type="text" value="65"/>	Minimum employer contribution rate :	<input type="text" value="3.50"/>
<b>Minimum age for CEC :</b>	<input type="text" value="16"/>	Maximum contribution suspension (yrs) :	<input type="text" value="1"/>
Opt out period start :	<input type="text" value="14"/>	<b>Minimum exemption rate :</b>	<input type="text" value="3.00"/>
Opt out period end :	<input type="text" value="56"/>	<b>Max duration for exemption (months) :</b>	<input type="text" value="12"/>

## Key changes:

- **Kiwisaver settings records** are now created/updated as part of NZ tax upgrades
- **3 new fields** added in v4.76.0.0
  - **Minimum age for CEC**  
Used to automate commencement of Employer contributions for young employees already actively contributing to KiwiSaver.
  - **Minimum exemption rate**  
Used to automate the rate to be applied to employees on a KS rate exemption AND to validate the minimum amount is being calculated during process pay.
  - **Max duration for exemption (months)**  
Used to inform you during process pay, that your employees' KiwiSaver State records need to be checked/updated because the employee should no longer recorded as being in a "Exemption" state.

# Employee Super Funds – new fields / change of use

PG View Employee Super Funds  
Page 4 / 7

Code : 1207      Name : Brent John Anderson

Details   Membership   Bank Details   **Allowances**   Deductions   Notes   Documents

Employer (%) :       Top up ESCT (%) :       **Employer (%) contrib under min age :**

Employer (\$) :       Top up ESCT (\$) :       **Employer (\$) contrib under min age :**

Salary Sacrifice All (%) :

Salary Sacrifice All (\$) :

**Tip – Update rate from 3.00 to 3.50 using “Kiwi Update Tool”**

## Key Changes

- Change how you complete “Allowances” tab
  - Don’t leave blank anymore
  - Record the rate to be applied from employee’s 16<sup>th</sup> birthday
  - PayGlobal will now automatically commence payments in the pay following the employee’s 16<sup>th</sup> birthday
- New fields
  - Automate whether your choice to pay contributions to employees under the CEC age
  - Applies to KiwiSaver and Complying Funds only.
  - On upgrade if Employer contribution fields are null or 0.00 then new fields are set to NO, else set to Yes.

IMPORTANT – don’t update the rate here if employee is on a KS Rate Exemption. PayGlobal uses the KiwiSaver Settings Record for that.

# Kiwi Saver State record

**PG Edit Employee KiwiSaver States**  
Page 1 / 3

Code : 1207      Name : Brent John Anderson

Details   Notes   Documents

Start date : 01/04/2027  
End date : / /  
State : Exempt  
Event : Start exemption  
Employer contribution optional : No

Exemption Rate  
Employer matches exemption rate : No

Holiday Payments  
Pay employee contribution on holiday : No  
Pay employer contribution on holiday : No  
Pay salary sacrifice contribution on holiday : No

Opt Out Details  
Date opt out notice signed : / /  
Late reason :  
Other late reason description :  
Comments :

Save   Cancel   Save + Close

## Key changes

- New State “Exempt”
  - Use only when you receive IR letter approving employee for KS rate exemption.
- New Events:
  - Start exemption
  - On going exemption
  - End exemption (use with “In” state)
- New fields
  - Employer matches exemption rate

# KiwiSaver Pay Processing Updates

## Updated Messages

- KS minimum contributions amount check now the new **KS exemption rate** where applicable

## New Messages – KS exemption period ending/ended

- **Warnings** are provided for employees with KS exemption periods ending in the current pay or scheduled to end in the next pay.
- Pays **FAIL** for employees whose KS exemption periods have ended (i.e., exceeds the new **Max duration for exemption (months)** field value as at the start of the pay period. It's expected an employee should have, started an on-going exemption period or returned to an "In" state or changed to being on a Savings Suspension, i.e., "HOLIDAY" state.

## New info: KiwiSaver enrolment eligibility?

- Any NZ resident employees not already setup with a KS/complying fund that has reached their 16<sup>th</sup> birthday (CEC minimum age) during the pay, are highlighted in the process pay audit log. This is help you with following up on any KS enrollment processes your organization has.

## Payday filing – no changes for you

- PayGlobal automatically supports the reporting of new employees that commence on an existing exemption state.
- No need to report anything to IRD when employee stops exemption periods early.



# KiwiSaver State – Tips & Tricks

The screenshot shows the 'View Employees' window for Brent John Anderson. The 'KiwiSaver States' tab is active, displaying a table of states. The table has columns for Start Date, End Date, State, and Event. The current state is 'In' starting on 01/10/2026, following an 'Exempt' period from 01/04/2026 to 30/09/2026.

Start Date	End Date	State	Event
01/04/2010	01/04/2010	Unknown	
02/04/2010	31/12/2014	In	Existing member enrolment
01/01/2015	29/02/2020	Holiday	Start contributions holiday
01/03/2020	31/03/2026	In	End contributions holiday
01/04/2026	30/09/2026	Exempt	Start exemption
01/10/2026		In	End exemption

## FACT

1. When you add a KS State, you can't add an end date.
2. When an KS exemption period ends, employees are supposed to return to normal contributions unless they have applied for another exemption or savings suspension.
3. If the exemption/savings suspension period exceeds 12months, before the next KS record starts pays WILL fail.
4. Its time consuming updating the KS state record, especially if lots of employees have exemption or savings suspensions

## TIP

Create an "In" state following a Holiday/Exemption period.

This allows the system to automatically start contributions again just encase you haven't received any update from IRD or you haven't had a change to follow-up on the letters as well as by-pass the new warning/fail pay messages.

**IMPORTANT:** This tip is optional.

IRD recommend when an employee returns from a Holiday/Exemption period you should always get the employee to fill out a new KS2 form, just encase they wish to change their contribution amount.

# Compliance Changes



## Other changes

### ***Minimum wage updates (April 2026)***

- Adult rate: \$23.95/hour
- Starting-out & training: \$19.16/hour

### ***IRD number validation extended***

- Supports IRD numbers up to 200,000,000
- ESS must be v5.7.0.0 or later



## Other improvements

### ***Employer IRD number now stored at pay close***

Improves audit and reporting capability

### ***Leave transactions now clearly labelled:***

- “From Leave Requests” vs manual changes
- Helps payroll teams trace transaction origins

# Holidays Act Reform

- Draft bill for the new Employment Leave Act is due for release and consultation late March 2026
- New Bill **does not** take effect until it is passed into legislation.
- Recommendation for a 24-month transition period
- Existing NZ Holidays Act 2003 Act remains in force until new Bill is passed.
- MYOB is actively participating in the legislative process
- Useful links to change details:
  - <https://www.myob.com/nz/blog/new-zealand-holidays-act-reform/>
  - <https://www.mbie.govt.nz/dmsdocument/31196-key-changes-to-the-employment-leave-system>
  - <https://www.mbie.govt.nz/dmsdocument/31197-explainer-whats-changing-with-employment-leave>
  - [Technical FAQ: What's changing with employment leave?](#)



# Tax Packages

Presenter – Alastair Alldridge

# 4

# 2026 EOFY Support Packages

Get yourself tax time-ready with our EOFY packages

- **The Works**
- **The Essentials Package**
- **Essentials + Holidays and Calendars Add On**
- **Essentials + End of Year Reporting Add On**

# The Booking Process

## The right packages to make tax less taxing

Book your 2026 EOFY support package and breeze through year-end.

Book now



### Get in touch

Speak to an expert and learn more about which tax upgrade package is right for your business

First Name\*

Last Name\*

Email\*

Phone number\*

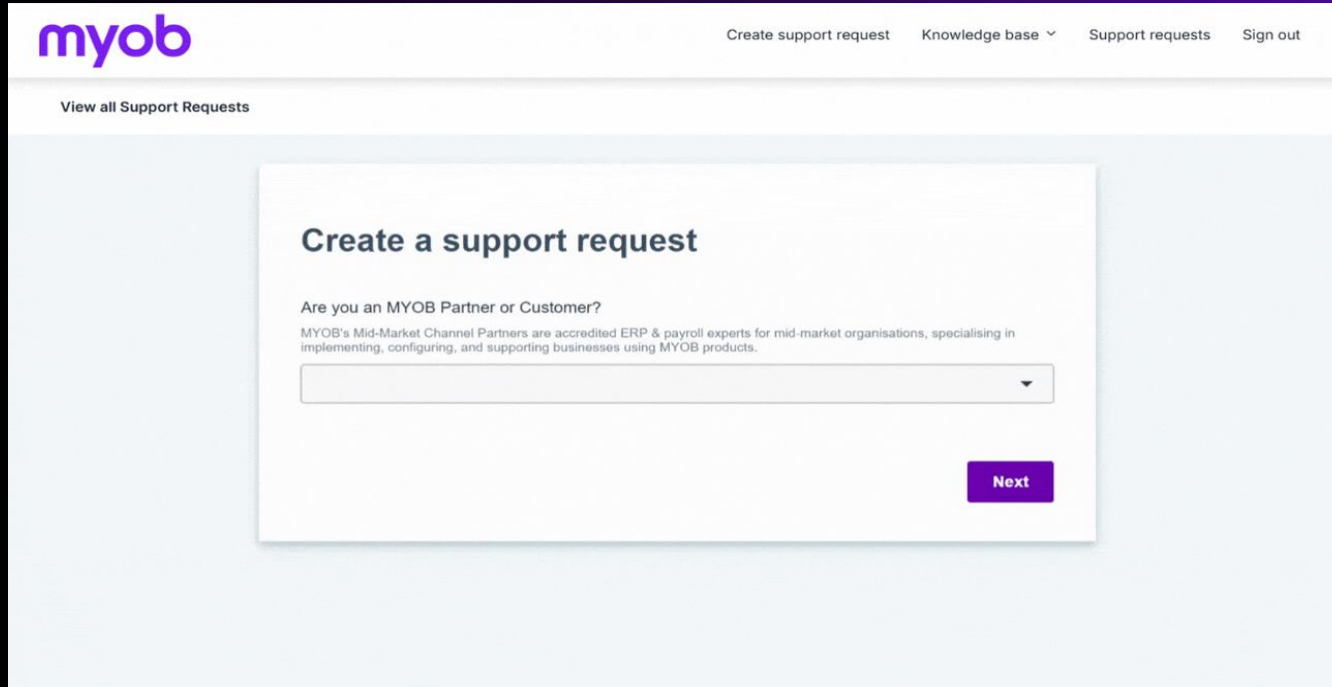
What package would you like to request?\*

- The Essentials Package
- The Essentials Package + Add On: Holidays and Calendars
- The Essentials Package + Add On: End of Year Reporting
- The Works

# Support Enhancements

Presenter – Reece Holden

# Ticketing system



The screenshot shows the MYOB support request creation interface. At the top left is the MYOB logo. The top navigation bar includes links for 'Create support request', 'Knowledge base', 'Support requests', and 'Sign out'. Below the navigation bar is a link to 'View all Support Requests'. The main content area features a white card with the heading 'Create a support request'. Below the heading is a question: 'Are you an MYOB Partner or Customer?'. A sub-note explains that MYOB's Mid-Market Channel Partners are accredited ERP & payroll experts. Below this is a dropdown menu and a purple 'Next' button.

+ Raise

+ Review

+ Manage

# Community forum

The screenshot shows the MYOB PayGlobal community forum page. At the top, there is a navigation bar with the MYOB logo, menu items for 'Product Help & Ideas', 'Accountants & Bookkeepers', 'MYOB Community Hub', and 'Other Groups & Software', a search icon, and links for 'Register' and 'Sign In'. Below the navigation bar is a breadcrumb trail: 'MYOB Community > Product Help & Ideas > MYOB PayGlobal'. The main header area features the 'MYOB PayGlobal' logo and the tagline 'Find answers, get updates and connect with other customers about MYOB PayGlobal'. The content is organized into three main sections: 'Featured Content', 'Discussions and Announcements', and 'Latest topics'. The 'Featured Content' section includes a post titled 'MYOB PayGlobal Terms of Service' with 44 replies, 2 likes, and 0 comments. The 'Discussions and Announcements' section has two items: 'MYOB PayGlobal Discussions' (4 posts, 3 days ago) and 'MYOB PayGlobal Announcements' (5 posts, 5 days ago). The 'Latest topics' section features a post titled 'Please introduce yourself' by Matt\_Moore, posted 3 days ago, with 134 replies, 1 like, and 6 comments. A callout box on the right side of the forum page encourages users to 'Stay up to date by clicking follow for notifications' and includes a small image of a mobile notification.

+ Stay up to date

+ Connect

+ Share ideas

# Self-help Options

## F1 help

Within MYOB PayGlobal, F1 provides contextual help for the page.

## Enablement

On MYOB Academy, there are several enablement options:

- Video library
- Consultant lead training
- Introduction training

## Help Centre

Contains all the MYOB PayGlobal Help content:

- Support documents
- Help file
- Manuals
- Videos
- Support's Intro training

**Thank you**

**myob**

# Resources

## ⊕ Links:

Support Portal

<https://enterprisesupport.myob.com/requests-view/new>

MYOB PayGlobal Community Forum

<https://community.myob.com/category/myob-payglobal>

MYOB Academy

<https://academy.myob.com/>

MYOB PayGlobal Help Centre

<https://enterprise-support.myob.com/payglobal/>

MYOB PayGlobal EOFY Support Packages - Online

<https://info.myob.com/myob-payglobal-online-2026-eofy-updates>

MYOB PayGlobal EOFY Support Packages – On-Premise

<https://info.myob.com/myob-payglobal-on-premise-2026-eofy-updates>