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Change of details

To change the name of the registered licence holder for MYOB software or to transfer the licence to another person, the following steps must be completed.

HAVE YOUR BUSINESS DETAILS CHANGED?		
Change of ownership ie. ABN change or business sold with software		
Change of business name only i.e. no ownership change, only a change in registered name		
SECTION 1		
To complete Section 1 please provide the following information		
MYOB product serial number		
Original registered business name		
ABN		
Original Business Owner Director name		
Original Business Owner or Director (please print name)		
Signature		
New Registered Business Name		
ABN		
New Business Owner Director name		
New Business Owner or Director (please print name)		
Signature		
If the signature of the previous owner cannot be obtained, please provide one of the following documents with this form:		
Contract of sale		
Receipt of purchase		
Documentation confirming company is in liquidation		
Partnership documents confirming change of ownership		
SECTION 2 - ADDITIONAL DOCUMENTATION		
The following documentation must be provided with this form:		
Company ASIC confirmation of change of name		
Partnership Partnership documents confirming name change		
Sole proprietor Notification of cancellation and/or registration from your state/territory registration authority		
Trust name Trust documents confirming change of details		
Other business structures please contact MYOB Customer Service on 1300 555 151 (Mon – Fri 9am-5pm EST).		

Change of details Application form

SECTION 2 - ADDITIONAL DOCUMENTATION CONT.

MYOB product serial number	
New contact name	
Street address	
Postal address	Email
Original registered business name	
ABN	
Phone	
Business type	
Business URL	

WHAT TO DO NEXT

Email the form, along with any additional documents, to

customer_service@myob.com

Please ensure all attachments are sent in pdf format only.

IMPORTANT TERMS AND CONDITIONS

Transfer of a software licence to a new licence holder is at the discretion of MYOB. Until MYOB accepts a request for transfer, the licence will remain the property of the person or entity registered with MYOB. On transfer, the original licence holder agrees that no versions or copies of the software (including any manuals) will be retained. The new licence holder agrees to be bound by the Software Licence Agreement contained in the software user guide. If you have subscribed to an MYOB cover plan, support will continue for seven days after you advise MYOB of the change to your registered details. Support will then be suspended until appropriate documentation is received to update your details. If there has been a change of ownership, support will only be provided to the new Registered Licence Holder once this form has been completed. MYOB is not bound to honour software licences that have not been sold by our licensed dealers, if we deem it not in our best interest to do so. If you have a Not For Resale (NFR) product, the licence cannot be transferred. If an NFR product is sold or transferred, the recipient may not be able to register the product and the original owner may face prosecution.

