

MYOB Care

Core Upgrade Care

Ensure smooth upgrades
with expert assistance

Why choose it?

Want to use MYOB Acumatica's latest features without the upgrade headaches? Our experts guide you through every step, giving you minimal disruption and maximum value.



Seamless upgrades:

We guide you through the MYOB Acumatica upgrade process, minimising potential disruptions.



Dedicated resources:

Our expert team prioritises queries and provides fast responses during the upgrade period, when speed is critical.



Faster time-to-value:

Benefit from the latest software updates with post-upgrade support.

What's included:

- Access to a monitored inbox for upgrade-related queries.
- Personalised communication plan, starting 4 weeks before the scheduled upgrade.
- Facilitation of high-level transaction and report testing of the core product for two MYOB Acumatica releases per year.
- Upgrade sandbox with core module testing completed and documented for your reference.
- Flexible scheduling for upgrades to better suit your schedule.
- Issues identified as part of the core product will be addressed by a dedicated team.
- Prioritisation for post-upgrade support and related additional Services work requested.

