

# AI Readiness ✨

## Self-Assessment

# This self-assessment helps you understand where your business sits on the MYOB Business Autonomy Maturity Model.

The MYOB Business Autonomy Maturity Model is a simple way to see how far along the autonomy journey your business is. It maps you across two dimensions: your readiness (systems, data, people, governance) and your ambition for AI-enabled operations. This self-assessment shows where you currently sit, and what to focus on next.

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## How to use this assessment

1. Work through each question and read the descriptions of maturity levels (0–5).
2. Select the score (0–5) that best matches your business today for each dimension.
3. At the end, capture your total score (0–25) and compare to the indicative readiness bands.
4. Use your profile to identify priority areas for investment over the next 12–24 months.

## 1. Process digitalisation & modernisation

### To what extent do your core processes (finance, supply chain, sales operations) operate digitally versus manual effort?

Score	Description
0 – Highly manual and fragmented	Spreadsheets, disconnected systems, heavy manual effort.
1 – Early system use but inconsistent	Some digital processes, but still many manual gaps.
2 – Partially modernised	Digital processes in place, but not consistently automated or integrated.
3 – Moderately modernised	Many processes are digital and automated, but require some manual input.
4 – Mostly modern and efficient	Core systems support standardised, mostly automated workflows.
5 – Fully modernised, cloud-based, integrated	Core processes are digital, connected, and run without manual intervention.

## 2. Data landscape maturity & integration

### How mature and well-integrated is your organisation's data landscape?

Score	Description
0 – Poor data quality and disconnected systems	Data is fragmented; no single source of truth.
1 – Early standardisation efforts	Some data improvements, but inconsistent structure and integration.
2 – Stable but basic	Reliable core data with some governance, but still not fully integrated across the business.
3 – Partially integrated	Reliable core data with governance, but limited cross-system integration.
4 – Well-integrated and governed	Strong data quality, lineage, ownership, and mostly integrated across systems.
5 – Enterprise-grade data foundation	High trust, high consistency, controlled data, governed across all domains.

### 3. AI strategy & ownership

## Which best describes your organisation's strategy for how AI will support your business over the next 12 months?

Score	Description
0 – No strategy or ownership	No AI strategy, unclear accountability, reactive decisions.
1 – Early but inconsistent thinking	Some interest or experimentation, but no real direction or leadership alignment.
2 – Partially defined	AI strategy or ownership exists in pockets, but not organisation-wide.
3 – Holistic but inconsistent	Organisation-wide AI strategy is led by key personnel, but execution remains inconsistent across the business.
4 – Clear and actionable	Defined strategy, visible executive ownership, funded initiatives.
5 – Fully embedded in business strategy	AI is core to business planning, with clear governance and resourcing.

### 4. Workforce readiness & confidence with AI

## How ready and confident is your workforce to use AI-enabled tools in day-to-day work?

Score	Description
0 – No readiness	Employees are untrained and uncomfortable / unconfident adopting AI-enabled tools.
1 – Early interest but limited skills	Some teams are experimenting with AI, but no structured enablement.
2 – Partial readiness	There has been training or capability uplift in some teams, with inconsistent adoption.
3 – Moderate readiness	Most teams have had training and are using AI effectively across a narrow set of use cases.
4 – Strong adoption and confidence	All teams have had training and are using AI tools effectively across multiple use cases.
5 – AI-confident workforce	Company-wide capability, strong adoption, AI is embedded in ways of working.

## 5. AI governance, controls & accountability

# How mature are your AI governance, controls, and accountability mechanisms?

Score	Description
0 – No governance in place	No policies, controls, or oversight for AI use.
1 – Informal or ad-hoc rules only	Basic awareness or guidelines, but nothing formalised.
2 – Partial governance	AI controls are implemented for some high-risk use cases, but are inconsistently enforced.
3 – Holistic policies	Controls and accountability exist, but are inconsistently monitored and enforced.
4 – Actively governed and monitored	Clear controls, risk frameworks, guardrails, and oversight of AI.
5 – Mature, embedded governance	AI use is audited, monitored, compliant, and integrated into operating models.

# Interpreting your results

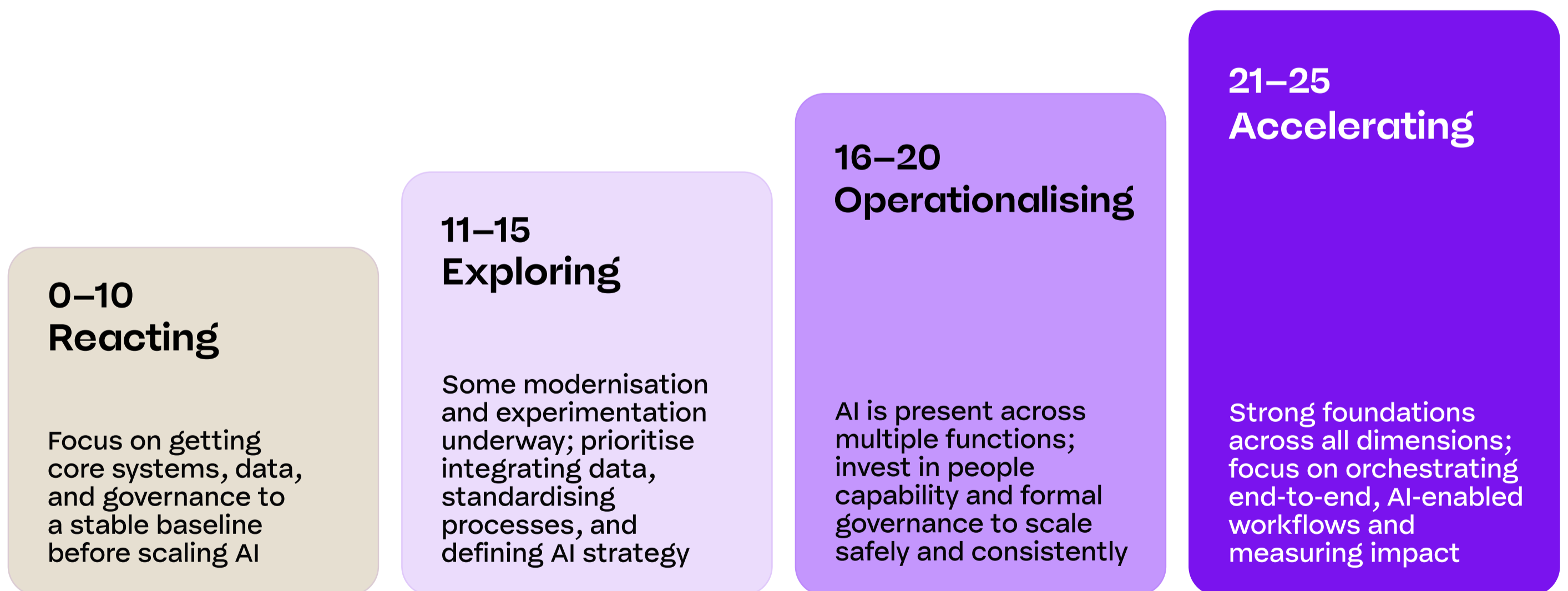
## Step 1 – Capture your scores

After completing the above, your scores will be automatically calculated.

Dimension	Score (0-5)
Process digitalisation & modernisation	
Data landscape maturity & integration	
AI strategy & ownership	
Workforce readiness & confidence with AI	
AI governance, controls & accountability	
	<b>Total score (0-25)</b>

## Step 2 – Your overall business profile

Based on your total score, identify your business on the MYOB Business Autonomy Maturity Model.



These ranges are indicative only. The most valuable output is your unique pattern across the five dimensions and the one or two priority areas you choose to focus on next.

# Next Steps

## Use the completed assessment to:

- Identify top 2–3 investment areas for the next 12–24 months
- Align leadership on AI ambition vs. readiness today
- Re-run the assessment annually to track progress as you move towards a more autonomous, AI-enabled business

Ready to progress your journey towards business autonomy?

Our experts are here to help every step of the way.

[Speak to an Expert](#)

## About Oxford Economics

Oxford Economics is the world's leading independent economic advisory firm. Covering over 200 countries, 100 industrial sectors and 8,000 cities and regions, we provide insights and solutions that empower clients to make informed decisions faster in an increasingly complex and uncertain world.

For more information, visit [oxfordeconomics.com/australia](https://oxfordeconomics.com/australia)

## About MYOB Acumatica

MYOB Acumatica is a cloud-based Enterprise Resource Planning (ERP) solution designed for mid-sized businesses across Australia and New Zealand. It brings together core business functions, including finance, inventory, projects, payroll, and customer management into a single, integrated platform.

MYOB Acumatica has been recognised as the #1 ERP platform in Australia and New Zealand, with the iStart ERP Buyer's Guide 2025–26 finding that more businesses across Australia and New Zealand are using MYOB Acumatica than any other ERP in the mid-market segment. MYOB Acumatica is designed to help growing businesses run with more clarity, control and flexibility.

For more information visit [myob.com](https://myob.com) or follow MYOB Acumatica on [LinkedIn](#)